

# Privacy Statement

Introduction. We have created this Privacy Policy in order to demonstrate our firm commitment to privacy and to disclose our practices in gathering, using and disclosing personal information in connection with this Web site. Although there are links from this Site to other Web sites, this Privacy Policy applies only to this Site and not to Web sites operated by others. For example, if you click on a link to the Web site of one of our partners or sponsors, the click takes you out of our Site. We are not responsible for the content or privacy practices of other Web sites.

1. Openness. We follow a general policy of openness regarding our privacy practices. This Privacy Policy sets forth the fair information practices that govern the collection, maintenance, use and disclosure of personal information regarding visitors who use this Site.

2. Revisions to the Privacy Policy. We may revise this Privacy Policy from time to time as we add new features or as laws change that may affect our services. If we make material changes to this Privacy Policy, we will post a new version number at the beginning of this Privacy Policy, consisting of the date (year and month) the Policy was last revised.

3. Collection of Personal Information. Except where disclosed in this Policy or as disclosed on other pages in this site where information may be collected, we do not collect personal information about visitors to this Site.

- a. Web logs. We maintain standard Web logs that record data about all visitors who use this Site. These logs may contain:
  - i. The Internet domain from which you access this Site (e.g., aol.com, abc.org).
  - ii. Your Internet Protocol (IP) address. Your computer is automatically assigned a number which acts as its IP address when you surf the Internet. Your IP address is either static (always stays the same) or dynamic (changes from time to time). A static IP address may be identifiable to you, while a dynamic address is usually not identifiable.
  - iii. The type of browser and operating system you use.
  - iv. The date and time you visited the Site.
  - v. The pages that you saw on this Site.
  - vi. The address of the Web site you linked here from.

We use Web log information to help us design our Site, to identify popular features, and to make the Site more useful for visitors. Web logs are recorded in sequential files, and we do not normally identify individuals from Web logs or use Web logs to gather information about individuals. However, we may use Web logs to identify any person attempting to compromise or damage our Site, and we may share Web log information with law enforcement agencies if we believe that we have evidence of a violation of computer security or related laws.

- b. Internet Cookies. We may place cookies on visitors' computer hard drives. Internet cookies save data about individuals, such as their name, user-name and the pages they visit on our Site. When a visitor with one of our cookies on his or her computer revisits our Site, we are able to recognize that computer and tailor our Site to be more efficient

for that visitor. Also, cookies help us to provide streamlined services, and to document our transactions with visitors to this Site. You may have software on your computer that will allow you to decline or deactivate cookies, but if you do so, some features of this Site may not work properly for you.

- c. Visitor /Customer Requests for Information. If you ask a question or make a request through this Web site, we may store your message and our response. We may also use this and any information you provide in response to a survey on the Site, to contact you regarding the information you requested.

4. Access, Correction, Deletion and Data Integrity. Requests to access, correct or delete personal information may be submitted using our contact information. Please note that we do not consider Web log information to be personal information. Also, we may not be able to delete or revise information about you that we have relied upon to provide services to you, or that we are legally required to maintain.

5. Use and Disclosure of Personal Information. We do not sell or rent personal information about visitors to this Site. We do not use or disclose personal information obtained through this Site except as expressly described in this Policy.

- a. Usage. We use information obtained from weblogs, cookies and visitor requests for the purposes described in this Policy. We also use personal information obtained from this Site to respond to requests, improve our services, demonstrate the quality of our services to our auditors and government agencies that have authority over us, and for the additional purposes described below.
- b. Disclosures. We may disclose personal information to any person performing audit, legal, operational or other services on our behalf. Whenever possible, we will require any recipient of personal information for these purposes to agree in writing to use the information only for the purpose for which it was disclosed and to destroy or return it when no longer needed for that purpose. We may disclose personal information when required to do so by subpoena, court order, or search warrant. Except when deemed by us to be infeasible, we will notify the individual of a subpoena, court order or search warrant for the individual information, by e-mail using the e-mail address (if any) that the individual provided to us.

We may disclose personal information as we deem appropriate to protect the safety of an individual or for an investigation related to public safety or to report an activity that appears to be in violation of law.

We may disclose personal information to protect the security and reliability of this Web site, and to take precautions against liability.

We may disclose personal information to any successor in interest (any company or organization that purchases or otherwise takes over our assets).

6. Public Forums. From time to time this Site may contain message boards and/or news groups ("Forums"). Any information disclosed in these areas is considered within the public domain. You should exercise caution when deciding to disclose your personal information in these areas. We do not maintain or routinely monitor information posted on any message board or news

group on our Site; however, we reserve the right to remove any postings that we deem inappropriate.

7. **Security.** We protect the personal information collected from this Site by using industry standard security precautions against loss and unauthorized access, destruction, use, modification or disclosure of information. We comply with the security safeguards detailed in our computer security policies and procedures, and routinely monitor compliance.

8. **Children.** We do not intend to collect personal information from children under age 13 and in any event will not do so without the permission of the child's parent or guardian. Visitors who wish to participate on our Site and provide personal information indicating that they are under 13 years of age are required to provide the e-mail address of their parent or guardian. We then send an e-mail message to that parent or guardian alerting them to the child's request to participate on our Site, and we ask for the permission of the parent or guardian. If permission is not promptly received, we delete all information about that visitor from our system as quickly as possible. No information collected from users under the age of 13 is used for any marketing or promotional purposes whatsoever.

9. **Questions, Complaints or Requests to Change Information.** If at any time you wish to contact us with a question or complaint or to exercise any of the rights set forth in this Privacy Policy, or if you wish to change any information collected by us, you may do so by contacting us by e-mail or U.S. Mail, using the contact information below.

### **Advertising Policy**

We believe it is important for you to be able to distinguish advertisements from health information. For this reason, advertisements and sponsorships are clearly identified as being separate from our consumer health information.

#### Advertising Click Through

If you click on an advertisement, you will be leaving the HCA-HealthONE LLC and affiliates (henceforth referred to as HealthONE) Network Partner site and entering the advertiser's site. Be aware that HealthONE has no control over the practices of other sites. Your computer may receive cookies from other sites for the purposes of ad tracking and presentation, and you will not be protected by the HealthONE Privacy Policy. HealthONE does not share personally identifiable visitor information with its advertising services. HealthONE may share anonymous aggregated statistical information about usage of this Site.

As a high quality network of healthcare providers and healthcare information on the Web, we are continually improving our site. We encourage you to contact us with any suggestions for improving our site so that we can better serve you in the future.

Thank you for visiting with us.

Contact Information:

Call the main number of your provider.